Temp to fill Account Clerk II
Account Clerk Level I/II
Job Description:

Apply Now:

Request to Hire up to Nine Intermittent Employees 1 of 9
Communications/Operations Dispatcher Level I/II
Job Description: Apply Now:

[https://www.governmentjobs.com/jobs/1764084-0/communications-operations-dispatcher-level-i-ii-revised]

The County of Sacramento's 311 Communications Center is looking for Communications/Operations Dispatchers to work in a dynamic call center. This call center interacts with residents within Sacramento County and is normally the first point of contact for residents. This team handles more than 350,000 public interactions per year!

We are looking for people with the following qualifications

Ability to:
 * Communicate clearly and concisely, both verbally and in writing
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Apply Now:

ITAA I/II for COMPASS
Information Technology Applications Analyst Level I/II
Job Description: The IT Analyst I/II will significantly contribute to identifying best-fit solutions for projects for an ERP system. The position will:
 * Develop and design new features
 * Provide regular support/input to project team on complex coding, issue resolution, and execution
 * Collaborate with other developers, basis and business analysts to create and implement innovative high-quality solutions

The knowledge and experience desired include:
 * 3+ years of hands-on experience in SAP ERP ABAP development and programming
 * Work experience in any module within the SAP ERP system
 * Knowledge of Web Dynpro ABAP, BAPIs, Enhancement Framework, Workflows, Adobe Forms, Smartforms, Sapscript, and ABAP on HANA
 * Ability to tune application components for optimized performance and efficiency
 * Ability to work on their own and with others in a team environment

The ideal candidate will have good presentation skills with business stakeholders, excellent communication skills and the ability to work independently as well as in a team environment.

Responsibilities:
 * Work with functional teams to understand requirements and create detailed technical designs
 * Develop SAP code that is complete, correct and meets the performance requirements
 * Perform technical unit testing
 * Manage defect fixes of developed code
 * Ensure continual knowledge transfer to team members
 * Peer review work delivered by the team
 * Present strong communication and interpersonal skills
 * Manage work independently

Apply Now:

Request to hire a permanent ITAA1/2 position in DHA ASB Admin Application Unit

Information Technology Applications Analyst Level I/II

Job Description: The purpose of this position is to develop, maintain, and support Department of Human Assistance (DHA) administrative applications. The main job is a software developer to perform in all phases of the software development lifecycle. This position is responsible for business analysis, design, database building, server-side programming, front end development, performing quality assurance, releasing, supporting, and maintaining the product. Depending on the project, this position may serve as the lead or be part of a team in developing applications or solutions. More specifically, designing and implementing software using Microsoft technologies such as C#.NET, .NET Core, MVC, ASP.net, Angular 8 onwards, JavaScript, HTML 5, CSS 3, jQuery, SQL Server, and TSQL. This position will also perform duties in managing DHA's SharePoint-based intranet and internet web sites.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2373671

IT Applications Analyst I/II - COMPASS Basis

Information Technology Applications Analyst Level I/II

Job Description: We are looking to fill a vacancy on the SAP Basis team. The position will be responsible for SAP Basis administration tasks which include monitoring, database update/upgrades, backups, security at the operating and database level, and troubleshooting a complex SAP technical landscape. The ideal candidate will be someone with a background in SAP Basis with proficiency in database backup, recovery, refreshes, support package application, monitoring, and system maintenance. This position will be required to administer an SAP server infrastructure, operating system, application, and database layer.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2373671

DCSS - IT Applications Analyst I/II

Information Technology Applications Analyst Level I/II

Job Description: DCSS would like to expand the application development team and add an IT application analyst position. DCSS director has approved the new ITAA2 position via email and DCSS will add this new growth position to the next fiscal year budget. DCSS director, Dalen, has approved to move forward to fill this position, and Tricia will provide the position number of ITAA2. There are various projects for enhancement or system upgrades. It is very critical to increase resources in order to provide additional support in development. This position is responsible for business analysis, design, database building, server-side programming, front end development, performing quality assurance, releasing, supporting, and maintaining the product. This position works

closely with the development and network/infrastructure team in developing applications or solutions. Using Microsoft technologies such as C#.NET, .NET Core, MVC, ASP.net, Angular 9 onwards, JavaScript, HTML 5, CSS 3, jQuery, SQL Server, SSIS, SSRS and TSQL. Knowledge of BI development will be an added advantage.

Criteria:
Candidate should have following additional skills:
• Excellent research, analysis, and problem-solving skills.
• Experience with .Net development, ASP.Net, C#, MVC, Angular
• Experience with relational database, SQL
• Strong analytical skills
• Excellent verbal and written communication skills
• Experience with SSRS and power BI a plus
• Work independently and follows through on assignments.

Apply Now:

Request to backfill an ITA1/2 position in DHA support
Information Technology Applications Analyst Level I/II
Job Description: The purpose of this position is to develop, maintain, and support Department of Human Assistance (DHA) administrative applications. The main job is a software developer to perform in all phases of the software development lifecycle. This position is responsible for business analysis, design, database building, server-side programming, front end development, performing quality assurance, releasing, supporting, and maintaining the product. Depending on the project, this position may serve as the lead or be part of a team in developing applications or solutions. More specifically, designing and implementing software using Microsoft technologies such as C#.NET, .NET Core, MVC, ASP.net, Angular 8 onwards, JavaScript, HTML 5, CSS 3, jQuery, SQL Server, and TSQL. This position will also perform duties in managing DHA's SharePoint-based intranet and internet web sites.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2373671

IT Applications Analyst CalSAWS Support Unit
Information Technology Applications Analyst Level I/II
Job Description: Applications Analyst- CalSAWS System Support
 Information Technology Applications Analyst Level I/II

Job Description:
 The Sacramento County Department of Technology is seeking a Applications Analyst to assist the CalSAWS Support Unit and Department of Human Assistance in supporting a new welfare management system: CalSAWS. The individual will work closely with other analysts and development teams to identify configuration and support requirements. The individual will also configure, test and maintain one or more areas of the migration effort.

Skills required include business analysis, basic project management, meeting facilitation and scheduling, eliciting requirements, documenting business processes and creating workflow diagrams, troubleshooting issues, defect tracking, administering and testing applications.

The ideal candidate will be able to work with the existing team to contribute in the following areas:

Job Responsibilities
• System design, planning and configuration
• Facilitating meetings for projects and support activities
• Identify and summarize issues to relevant IT and business implementation teams
• Elicit, develop, organize, document and simplify requirements
• Develop project documentation including technical specifications and user guides
• Develop software test plans
• Conduct quality assurance testing for software and business systems
• Train users on software
• User assistance and business system administration/ support
* Job Skills/Knowledge
Excellent oral and written skills
* Ability to facilitate meetings, manage agendas and communicate in a professional manner even in high stress situations
Ability to learn how to configure and support new software systems.
Understanding of the System/Software Development Lifecycle
Ability to elicit and document complex business system requirements and technical needs including the use of workflow diagrams /charting techniques and wireframe models.
Ability to configure and implement new systems and/or enhance existing systems
Ability to recognize risks and system process challenges and facilitate solutions to mitigate them
Document, develop and revise system design test procedures and quality standards
Analytical and problem-solving skills;
* Basic project management principles and techniques such as organizing and managing a project, developing schedules, identifying critical paths, and breaking down a project into individual tasks

Other Desirable Skills:
* Experience creating basic SQL statements to extract, report and analyze data
Knowledge of CalSAWS and/or CalWIN configurations or experience with county conversions.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2373671

DCFAS - IT Applications Analyst III
Information Technology Applications Analyst III
Job Description: DCFAS has approved new ITAA III growth position for Data Management Unit (DMU). DMU needs a technical lead to support the new and growing

needs of data warehouse/Business Intelligence solutions from DCFAS. The ITAA III will also provide leadership and direction as well as mentor and train other members of DMU. The new ITAA III should have extensive experiencing on Data Analysis, writing high performance complex sql queries, Sql Queries performance tuning, database design, ETL/ELT, SSIS, .Net, Python and report development tools like SSRS and Power BI, Knowledge of cloud computing and data lake will be added advantage.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2378701

Fill Updated ITAA III position for VRE

Information Technology Applications Analyst III
Job Description: Per an organizational redesign, we are hiring an IT Application Analyst III to lead election specific application support and development, provide coordination for applications provided as vended solutions, and lead project teams in support of technical election related assignments. The ideal candidate will work well in a stressful environment during peak times and can work extended hours, weekends, and holidays during election cycles. Other desirable skills include knowledge of C#, Angular, local intranet Application hosting in IIS and in-depth SQL knowledge. If you are interested in this transfer opportunity, please contact Kurt Scheuerman by Friday, August 11th.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2378701

IT Business Systems Analyst I/II for PMO to backfill open position

Information Technology Business Systems Analyst Level I/II
Job Description: The Project Management Office (PMO) is looking for an experienced project manager to implement countywide and other projects for the PMO. Skills required include project management with a focus on customer service, organizational change management, eliciting requirements, creating project documentation including proposals, requirements, RFP/RFB/RFQs, scheduling and running productive meetings, creating user documentation, testing applications, defect tracking, and documenting business processes (both as-is and to-be).

The candidate must be highly personable and communicative. Communications skills (both verbal and written) are of utmost importance. The ability to take detailed notes and communicate with a wider audience is considered a requirement.

The ideal candidate will be able to work with the existing team to contribute in the following areas:

Qualifications and Experience
 * 3+ years as lead project manager on enterprise-wide projects
 * 3+ years of implementing information technology projects and/or products

* 3+ years of experience with organizational change management practices
* Exceptional customer service foundation and practice
* Ability to work in high pressure environment with VIP customers
* Experience working with government processes are a plus
* Bachelor's Degree is a plus

Job Responsibilities
 * Manage and organize high visibility projects
 * Maintain and drive the project schedule
 * Create and ensure project communications are delivered
 * Facilitate and lead meetings
 * Monitor success metrics of project OCM effort and pivot where appropriate
 * Conduct analysis of processes and define requirements for IT projects
 * Develop project documentation including proposals, requests for proposals, technical specifications, user guides, and other standard documentation
 * Develop software test plans
 * Conduct quality assurance testing for software systems

Desired Skills and Characteristics
 * Must present well and communicate in a professional manner even in high stress situations
 * Must be able to envision overall project goals while being able to focus on smaller details needed to reach those goals
 * Able to establish and meet deadlines
 * Able to effectively communicate equally well with end users, VIP staff, technical staff, management and vendors
 * Must have excellent oral and written skills
 * Able to quickly learn new systems
 * Willing to adapt to different management approaches

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2428505

IT Business Systems Analyst II - COMPASS SAP/SuccessFactors HR

Information Technology Business Systems Analyst Level I/II
Job Description: The County is seeking to fill a level I/II business analyst position in the SAP and Success Factors applications. This position will work within SAP HR modules in SAP and SuccessFactors. Strong technical knowledge in SAP as well as business acumen is critical to succeed.

Typical Duties:
 * Gather business requirements
 * Configure SAP and SuccessFactors
 * Test solutions
 * Work with business owners to make sure solutions meet their needs
 * Work with multiple internal and external teams

* Documentation (requirement, solution, test scripts, etc.,)

Job Skills:
* Works under module leads on solutions
* Technical skills in SAP and SuccessFactors is desired but can be developed, experience in ERP systems needed
* Able to analyze business needs
* Good communicator
* Good documentation skills
* Works well with internal and external customers
* Results driven

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2428505

Water Resources is looking for a Business Analyst

Information Technology Business Systems Analyst Level I/II
Job Description: The Department of Water Resources' IT Team is recruiting a Business Systems Analyst. Our team provides an array of DTech services to DWR in multiple locations. This position is located at 10151 Florin Road, Sacramento at the Vineyard Surface Water Treatment Plant. This team member will be joining DWR's Nexgen Admin Team, made up of customer ASOs and Supervisors. Nexgen Asset Management is DWR's critical CMMS and EAM program.

The position requires a high-level of independence and is a great opportunity to work directly with customers supporting a single dedicated system with a diverse user base. It's ideal for the technologist who enjoys a rural, industrial environment. The Nexgen Admin Team administers the Nexgen system for office and field workers, using browser and mobile interfaces.

The successful candidate will meet with customers in-person and remotely, configure users and settings, use embedded and 3rd party reporting tools, capture requirements, document processes, liaison with development teams, and test changes and enhancements prior to delivery. The candidate will work directly with maintenance and operations staff as well as management, both in the office and with field observations. There are remote opportunities, however this is a customer-facing position with most meetings taking place in person.

Job Skills:
* Microsoft Power BI paginated reporting
* Web application administration
* Microsoft 365 Power Platform

Work experience preferred:
* Web application administration

* Report development experience
 * Water Purveyor/Utility
 * Government service/processes experience

 * Exceptional customer service foundation and practice
 * Exceptional communication skills
 * 5+ years of system administration, end-user interaction, business analysis, and project management
 * 3+ years of implementing information technology projects and/or products
 * Bachelor's Degree a plus

Apply Now:

IT Business Analyst for Business Applications Unit
Information Technology Business Systems Analyst Level I/II
Job Description: The IT Business Systems Analyst I/II will be a subject matter expert for the Business Applications support unit and will be assigned to projects for the Behavioral Health, Primary Health, and Public Health Divisions.

The candidate should be able to:

• Elicit, develop, organize, document, and simplify requirements

• Develop requirements analysis documentation

• Develop project documentation including technical specifications and user guides

• Develop software test plans

• Conduct quality assurance testing for software systems

• Communicate effectively, both verbally and in writing

• Facilitate meetings

• Establish and meet deadlines

• Learn new systems

Additional Knowledge:

• Knowledge of Electronic Health Records (E.H.R.) systems a plus

• Knowledge of SQL a plus

• Able to develop reports a plus

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2428505

IT Business Analyst for SHIE unit

Information Technology Business Systems Analyst Level I/II
Job Description: The IT Business Systems Analyst I/II will be a subject matter expert for the Social Health Information Exchange (SHIE) technology support unit. SHIE data will be populated from various Departments including Health Services, Homeless Services, Jail information, and Social Services information systems.

The candidate should be able to:

• Elicit, develop, organize, document, and simplify requirements

• Develop requirements analysis documentation

• Develop project documentation including technical specifications and user guides

• Develop software test plans

• Conduct quality assurance testing for software systems

• Communicate effectively, both verbally and in writing

• Facilitate meetings

• Establish and meet deadlines

• Learn new systems

Additional Knowledge:

• Knowledge of Electronic Health Records (E.H.R.) systems a plus

• Knowledge of SQL a plus

• Able to develop reports a plus

Apply Now:

BSA III for COMPASS-FILO

Information Technology Business Systems Analyst III

Job Description: Seeks to fill a level three Business Systems Analyst (BSA-III) vacancy on the COMPASS Finance and Logistics (FILO) Team. The FILO BSA-III Functional Consultant is the forward facing representative of our SAP support with the Customers. They facilitate requirements gathering and configuring the system. The COMPASS Support Team provides SAP configuration and development for the system of record for the County of Sacramento Financial and Control data.

The FILO Team is looking for a strong candidate with experience leading, configuring, and supporting multiple finance and logistic SAP modules in Public Sector. Candidates must be an excellent communicator and must understand complex financial/logistical processes that are completed in a SAP environment, as well as supporting daily operations, month end activities, and project support.

Job Responsibilities
 * Oversee and participates in the development of requirements with customers
 * Works directly with developers to explain business requirements
 * Track and manage progress of deliverables
 * Confers with the FILO Supervisor and Resource Manager to coordinate resources, deliverable progress, and track problems in their functional/module areas
 * Oversees projects, problem solving, prioritized work item escalations, and business continuity
 * Assumes responsibility for assigned services and activities with the technical resources to support the daily business operations and aid in resolving issues with users and the system
 * Gather and document business requirements and follow the waterfall method of documenting the progress of the deliverables
 * Works both as an independent and group contributor to efficiently complete prioritize work items, while coordinating activities to meet critical deadlines
 * Develop and maintain cooperative, effective working relationships with others through clear/effective communication (e.g. verbal and in writing)
 * Configure the ERP 6.0 Business Suites on HANA SAP system

Job Skills

• SAP ERP 6.0 Experience (Enhancement Package 1 - 8) with public sector experience
• Gathering requirements from a diverse group of individuals
• Facilitating meetings and documenting results
• Working with technical developers and interpreting requirements

Apply Now:
https://www.governmentjobs.com/careers/sacramento/jobs/2424321/information-technology-business-systems-analyst-iii

BSA III for COMPASS-HR

Information Technology Business Systems Analyst III

Job Description: Seeks to fill a level three Business Systems Analyst (BSA-III) vacancy on the COMPASS Human Resource (HR) Team. The HR BSA-III Functional Consultant is the forward facing representative of our SAP support with the Customers. They facilitate requirements gathering and configuring the system. The COMPASS Support Team provides SAP configuration and development for the system of record for the County of Sacramento Human Resource data - specifically payroll issues for this position including taxes and year-end reporting.

We are looking for a strong candidate with experience leading, configuring, and supporting multiple aspects of payroll. Candidates must be an excellent communicator and must understand complex payroll processes that are completed in a SAP environment, as well as supporting daily operations, month end activities, and project support.

Job Responsibilities
 * Oversee and participates in the development of requirements with customers
 * Works directly with developers to explain business requirements
 * Track and manage progress of deliverables
 * Confers with theHR Supervisor and Resource Manager to coordinate resources, deliverable progress, and track problems
 * Oversees projects, problem solving, prioritized work item escalations, and business continuity
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 * Configure the ERP 6.0 Business Suites on HANA SAP system

Job Skills

• SAP ERP 6.0 Experience (Enhancement Package 1 - 8) in payroll
 • Gathering requirements from a diverse group of individuals
 • Facilitating meetings and documenting results
 • Working with technical developers and interpreting requirements

Apply Now:
https://www.governmentjobs.com/careers/sacramento/jobs/2424321/information-technology-business-systems-analyst-iii

AgendaNet Lead

Information Technology Business Systems Analyst III

Job Description: The Enterprise Content Management (ECM) Team is looking for an IT Business Systems Analyst III. This position will respond to the business and project needs of the Clerk of the Board and Board of Supervisors. The IT BSA III can perform their duties with general direction in order to complete complex assignments requiring collaboration with customers, vendors, and various County departments.

Skills required include project management, business analysis, troubleshooting technical issues, administering applications, and testing applications. This position will also require the ability to troubleshoot complex issues during a high profile public meeting, including: coordinating staff, documenting the issue, and notifying customers/management of status.

Overtime or schedule shifting is required at times to support board meeting that are outside of normal business hours.

The ideal candidate will be able to work with the existing team to contribute in the following areas

Qualifications and Experience:
 * Leads a small team to support the business systems used by the Clerk of the Board to manage agendas for:
 ** The Board of Supervisors which includes all County Departments.
 ** The Boards and Commissions that serve the Board of Supervisors.
 * Serves as a technical expert, subject matter expert, and mentor in the areas
of Agenda management and Records management
 * Set work standards for testing and implementation
 * Exceptional customer service foundation and practice
 * Ability to,
 ** Effectively build and lead a team through all phases of complex IT projects involving multiple IT functions in order to achieve departmental and/or County goals
 ** Analyze and evaluate business requirements.
 ** Lead, train, assign, schedule and review the work of technical and/or professional information technology staff
 ** Conduct independent research, interpret highly technical documents, draw valid conclusions, develop technological solutions, take appropriate actions and/or make appropriate recommendations related to complex IT problems
 ** Work with users/customers to define, analyze and document system and user requirements and translate them into functional system design specifications
 ** Communicate technical information to a wide variety of users and identify

opportunities for business process and system improvements
 * Ability to work quickly in a high-pressure environment
 * Ability to see a problem through to resolution
 * 3+ years of experience with business analysis and end-user interaction
 * 3+ years of implementing information technology projects and/or products
 * 3+ years of leading technology projects and/or product support
 * Knowledge of Business Analyst Book of Knowledge (BABOK) a plus
 * Train users on software
 * Create as-is documentation for existing systems
 * Configure and maintain vended software, including but not limited to:
 ** User Management
 ** Software configuration and management
 ** Software troubleshooting and user assistance
 ** Update related documents utilized by the application
 ** Basic workflow development
 * Experience with government processes a plus

Job Responsibilities:
 * Work closely with Clerk of the Board during public meetings to resolve any technical issues
 * Work closely with technical expertise of AV, Zoom, Metro Cable to quickly resolve any technical issues that arise during board meetings
 * Work independently with minor supervision
 * Assist with in-person and virtual public meetings. Troubleshooting equipment issues oftentimes during a public broadcast.
 * Provide support to multiple county board and commission clerks during agenda creation and publishing
 * Manage enterprise system implementations
 * Elicit, develop, organize, document and simplify requirements
 * Develop requirements analysis and project documentation for projects in the approval process
 * Create and manage RFP, RFB, and ETB project documentation
 * Develop project documentation including technical specifications and user guides
 * Develop software test plans
 * Conduct quality assurance testing for in-house and vended applications
 * Train users on software applications
 * Create as-is documentation for existing systems
 * Create regular status reports and meeting materials

Desired Skills and Characteristics
 * Must present well and communicate in a professional manner even in high stress situations
 * Able to multitask troubleshooting, documenting, and notifying customers and management during high-stress situations

* Willing to work longer hours when required
* Able to facilitate meetings
* Able to establish and meet deadlines
* Able to effectively communicate equally well with customers, technical staff, management and vendors
* Able to establish and maintain effective working relationships with those encountered during the course of the work; promote and maintain a team environment
* Must have excellent oral and written skills
* Willing to learn new systems
* Willing to adapt to different management approaches

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2424321

Network Associate needed for the Enterprise Communication Services Bureau

Information Technology Infrastructure Analyst Level I/II
Job Description: The Department of Technology, Operations Division, Enterprise Communication Services Bureau is looking for an IT Infrastructure Analyst Level I/II in the Security Applications, Data Center Infrastructure and Multimedia Production group to perform data center server installations, data center switch interface configuration, and copper/fiber-plant installation, and maintenance.

The ideal candidate for this position will have a strong background in the following areas:
* Cisco Associate level Experience with:
** Cisco and non-Cisco routers and switches
** Microwave radios
** Access points
* Knowledge of the OSI model
* Understanding of the Cisco three-layer hierarchical model
* Flexible and adaptable to new tools, technologies, environments, and learning
* Ability to communicate well and strong interpersonal skills
* Strong analytical and problem-solving skills
* Ability to prioritize and execute tasks in a timely manner with minimal supervision
* Experience working both independently and collaboratively in a team-oriented structure

CCNA is desirable but not required

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2371510

Splunk Engineer Needed for the Enterprise Communication Services Bureau

Information Technology Infrastructure Analyst Level I/II
Job Description: This role will be responsible for:
• Integrating to cloud service providers (AWS, Azure, etc.)
• Onboarding of server and application logs (CIM compliant)
• Developing custom dashboards
• Creating rules and advanced logic within Splunk
• Reviewing existing infrastructure and enhancements
• Establishing meetings with stakeholders and requesting configuration changes as needed
Qualifications
• Experience in designing, implementing, and maintaining a fully operating Splunk
• Experience in designing, implementing AWS and/or Azure logging solutions
• Knowledge of cloud log collection and retention best practices
• Experience in project management

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2371510

Identity and Access Management (IAM) Risk Analyst
Information Technology Infrastructure Analyst Level I/II
Job Description: Job Description: We are seeking a skilled and detail-oriented IAM Risk Analyst to join our team and take responsibility for conducting audits and assessments related to Identity and Access Management (IAM). As an IAM Risk Analyst, you will play a crucial role in identifying potential risks and vulnerabilities in our IAM processes, systems, and controls. Your expertise in conducting risk assessments and implementing mitigation strategies will contribute to maintaining a secure and compliant IAM environment.

Responsibilities:
 * Conduct comprehensive risk assessments of IAM processes, systems, and controls to identify potential vulnerabilities and gaps.
 * Develop and implement risk mitigation strategies, controls, and policies to address identified risks and ensure compliance with regulatory requirements.
 * Perform regular audits and reviews of IAM policies, procedures, and access controls to ensure their effectiveness and adherence.
 * Collaborate with cross-functional teams to develop IAM risk management frameworks, including risk identification, assessment, and mitigation plans.
 * Provide expert advice and guidance on IAM risk-related matters to stakeholders, including management, IT teams, and auditors.
 * Monitor industry trends and best practices in IAM risk management and make recommendations for process improvements and enhancements.
 * Prepare comprehensive risk assessment reports, highlighting findings, recommendations, and action plans.
 * Support internal and external audits related to IAM, ensuring compliance with audit requirements and addressing identified findings.
 * Conduct user access reviews and certifications to ensure appropriate access controls and least privilege principles are maintained.

* Collaborate with IAM team members to enhance IAM governance, policy development, and awareness programs.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2371510

Information Technology Infrastructure Analyst II - Security Applications

Information Technology Infrastructure Analyst Level I/II
Job Description: The Department of Technology, Operations Division, Enterprise Communication Services Bureau is seeking an IT Infrastructure Analyst Level I/II in the Network Architecture & Security Engineering group to provide technical expertise regarding operating systems, network infrastructure, business systems analysis and application development, database administration, telecommunications systems, information systems security, and/or audio/video systems, as required.

Duties include:
 • Integrating to cloud service providers (AWS, Azure, etc.)
 • Onboarding of server and application logs (CIM compliant)
 • Developing custom dashboards
 • Creating rules and advanced logic within Splunk
 • Reviewing existing infrastructure and enhancements
 • Establishing meetings with stakeholders and requesting configuration changes as needed

Qualifications Desired:
 • Knowledge of designing, implementing, and maintaining a fully operating enterprise wide Splunk deployment
 • Experience in designing, implementing AWS and/or Azure logging solutions
 • Knowledge of cloud log collection and retention best practices
 • Experience in project management
 • Implement, configure, and maintain Information Security and Risk Management software platforms and computing systems
 • Provide customer service support to applicable software platforms including user training, troubleshooting support, and liaison with vendor support
 • Familiar with security best practices in realms including perimeter, cloud, data, network, application, automation/orchestration, and endpoint.
 • Familiar with data parsing, reporting, and visualization techniques
 • Perform in-depth analysis of complex technical issues ranging from operating system, application, network, and Information Security and Risk Management platforms, while working closely with IT cross-functional teams delivering security solutions, that mitigate cyber-attacks, data breaches, intrusions, and compromise of corporate information systems
• Work closely with IT cross-functional teams to identify and implement automation solutions to enhance the Information Security and Risk Management programs
• Provide advice and advocacy to Security teams on technical solutions; resolving issues and finding options to meet new business requirements

• Create and maintain security engineering design and product documentation. Perform reviews regularly and ensure all documentation is kept current
• Provide ongoing status of security technology metrics, compliance efforts, measures of effectiveness, as well as planned events and programs
• Other duties as assigned

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2371510

Network Associate - Security Applications

Information Technology Infrastructure Analyst Level I/II
Job Description: The Department of Technology, Operations Division, Enterprise Communication Services Bureau is looking for an IT Infrastructure Analyst Level I/II in the Network Planning and Implementation group to perform network switch, router, access point, and wireless equipment configuration, installation, and maintenance.

The ideal candidate for this position will have a strong background in the following areas:
 * Cisco Associate level Experience with:
 ** Cisco and non-Cisco routers and switches
 ** Microwave radios
 ** Access points
 * Knowledge of the OSI model
 * Understanding of the Cisco three-layer hierarchical model
 * Flexible and adaptable to new tools, technologies, environments, and learning
 * Ability to communicate well and strong interpersonal skills
 * Strong analytical and problem-solving skills
 * Ability to prioritize and execute tasks in a timely manner with minimal supervision
 * Experience working both independently and collaboratively in a team-oriented structure

CCNA is desirable but not required

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2371510

Fill open ITIA I/II position in ESIM

Information Technology Infrastructure Analyst Level I/II
Job Description: Server/System Management, daily tasks to make-up 25-50 of daily tasks
Working knowledge for Windows/Linux server(s), physical and virtual environments
Ability to manage applications installed on OS, vended and in-house apps
Netapp (SAN) backend connections as local disk storage and/or large attached volumes
SQL server administration, HA and DR experience, Cluster and AlwaysOn configuration(s)
IIS configuration and management
Big data management (fusion/solr, powerbi, sql)
Scripting experience preferred (batch configuration, simplify redundant

tasks/operations)
Ansible automations experience (desirable)

General cloud management, daily tasks to make-up 25-50% of daily tasks
Working knowledge for the Azure / AWS commercial and gov cloud presence
Hardening cloud presence w/ little to no impact on client (tighten security)
Landing Zone configuration (preferred), Initial Policy configuration
Hybrid experience – On Prem and cloud configuration(s)
Knowledge with Express Route configuration (direct connect)
Container configuration/mgmt in the cloud
Azure VDI experience

Ability to communicate effectively across multiple teams in a distributed environment
Ability to document tasks and disseminate information with current staff
Ability to manage production upgrade(s) with limited supervision

Position requires both In Office and Remote work – Policy can be updated/changed per mgmt discretion

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Hire ITIA I/II for VRE
Information Technology Infrastructure Analyst Level I/II
Job Description: We are looking to have our new IT analyst staff perform the following:
 * Provide Project Management for:
 ** PRAs
 ** Procedure & CyberSecurity evaluation and compliance checks
 ** Voting System and electronics refresh plans and evaluations of specs, as new technology and tools are available, including RFP support
 ** Tracking of DTECH notifications and current cybersecurity threats that do not always get communicated to our office timely
 ** Emergency response planning
 * Assistance with Vote Center Equipment
 * Provide assistance and coverage with ballot creation, layout and design to onboard additional federal language requirement
 * Server Support, including design, installation, maintenance, and patching
 * IT support, for Vote Centers, staff, and vendors, including the Dominion Voting System, DFM Voter File Management System, and VoteCal, the statewide voter database that poses a large vulnerability to the County and has to be regularly checked, audited, and maintained to ensure records are being transferred, securely, so our voter file is update and ballots are not being sent to ineligible persons
 * Knowledge of state and federal election codes, voting system requirements, and understand of testing and certification by the EAC and California Secretary of State
 * Assistance in Desktop support, updates, patches, and upgrades
 * Assistance in Logic & Accuracy testing and Preventative Maintenance, including new

additional steps of HASH verifications on all units before and after each election
 * Inventory in-between elections and Asset tracking

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2371510

Identity and Access Management (IAM) Analyst
Information Technology Infrastructure Analyst Level I/II
Job Description: Job Description: We are seeking a skilled and detail-oriented Identity and Access Management (IAM) Analyst to join our IT team. As an IAM Analyst, you will play a crucial role in maintaining the security and integrity of our organization's digital assets by ensuring appropriate user access and managing access privileges. You will be responsible for supporting IAM processes, including access request management, provisioning, deprovisioning, role-based access control, and compliance monitoring.

Responsibilities:
 * Collaborate with stakeholders to gather IAM requirements and translate them into effective access control solutions.
 * Process access requests from employees, contractors, and partners, ensuring accurate and timely provisioning and deprovisioning of user accounts and access privileges.
 * Perform user access reviews and certifications to ensure compliance with access control policies and regulatory requirements.
 * Maintain and update IAM systems and tools, such as Active Directory, Azure Active Directory, or similar systems, to reflect accurate user information and access permissions.
 * Assist in defining and implementing role-based access control (RBAC) structures, access policies, and entitlement models to ensure least privilege access.
 * Monitor IAM system logs and audit trails for suspicious activities and security breaches, taking appropriate actions to address potential risks.
 * Support the ongoing administration and maintenance of IAM-related processes, including user lifecycle management, access recertification, and privileged access management.
 * Collaborate with cross-functional teams to streamline IAM processes, enhance user experiences, and integrate IAM solutions with other IT systems and applications.
 * Stay updated with the latest IAM trends, technologies, and industry best practices, and make recommendations for enhancements and improvements.
 * Contribute to the development and maintenance of IAM documentation, including standard operating procedures, guidelines, and training materials.

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Information Technology Infrastructure Analyst II - Data-Center Team
Information Technology Infrastructure Analyst Level I/II

Job Description: The Department of Technology, Operations Division, Enterprise Communication Services Bureau is seeking an IT Infrastructure Analyst Level I/II in the data center group to perform data-center network switch configuration, data-center distribution configuration, and data-center server installation and maintenance.

The ideal candidate for this position will have a strong background in the following areas:
 * Cisco Associate level Experience with:
 ** Cisco and non-Cisco routers and switches
 ** Microwave radios
 ** Access points
 * Knowledge of the OSI model
 * Data Center best practices
 * Understanding of the Cisco three-layer hierarchical model
 * Flexible and adaptable to new tools, technologies, environments, and learning
 * Ability to communicate well and strong interpersonal skills
 * Strong analytical and problem-solving skills
 * Ability to prioritize and execute tasks in a timely manner with minimal supervision
 * Experience working both independently and collaboratively in a team-oriented structure
 * CCNA is desirable but not required
 * Experience with Cisco, Application Centric Infrastructure (ACI) is desirable but not required

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2371510

Windows Server Administrator needed for Sacramento County Probation

Information Technology Infrastructure Analyst Level I/II
Job Description: We are looking to hire a skilled Windows Administrator to manage and maintain our Windows system and server network. In this role, you will be responsible for installing or upgrading Windows-based systems and servers, managing user access to the servers, and maintaining the security and stability of the network.

To ensure success as a Windows Administrator, you should have in-depth knowledge of Windows server setup, deployment, and maintenance, advanced coding skills, and the ability to solve complex IT issues. Ultimately, a top-class Windows Administrator ensures the smooth running of the company's networking and server systems, while maintaining a high level of security.

Windows Administrator Responsibilities:
 * Server Operating System Installation/Management/Maintenance (Microsoft, Red Hat, etc.)
 * Server OS Patching (SCCM deployment, when applicable, patch verification in case

of Auto-update)
 * Understanding of VM backup/snapshot technology
 * Physical server disaster recovery / HA configuration / Cluster installation
 * SQL Server application installation (configured for the appropriate environment)
 * NetApp (SAN/NAS) disk software/configuration
 * Coordination w/ infrastructure staff for mount points, disk configuration, or similar
 * Server CPU, Disk, Memory (Resource) monitoring (utilization of SCOM or other)
 * The setting of File Access Permission
 * Application Installation & continued support (application version updates, etc.) –
Vendor Installations/In-house development
 * Server Environment Design/Work with servers in multiple zone configurations
preferred
 * IIS/Apache/Application installation & Management
 * IT technical support/troubleshooting/documentation for a medium-large organization
 * Working with Active Directory/GPO configuration/User & Group configuration, etc.
 * Maintaining server architecture security and creating system backups.

Windows Administrator Requirements:
 * Bachelor's degree in Information Technology or Computer Science.
 * Proven work experience as a Windows Administrator is preferred.
 * Detailed knowledge of Windows server setup, deployment, and maintenance.
 * Ability to create scripts in Perl, Python, and similar languages.
 * Experience with databases, patch management, and networks including LAN and
WAN.
 * Familiarity with modern operating systems and server platforms.
 * Knowledge of network security systems, intrusion detection systems, and data
backup.
 * Excellent problem-solving skills.
 * Good analytical and communication skills.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2371510

Kofax / Filenet system administrator
Information Technology Infrastructure Analyst Level I/II
Job Description: The ECM team is looking to fill an open Information Technology
Infrastructure Analyst I/II position. The position is with the County's Enterprise Content
Management Team (ECM). This person would be in the role of System Administrator,
managing the ECM Infrastructure that is in support of our FileNet P8, Kofax, and ECM
custom application systems. The duties include patching and updating the operating
system, FileNet, and Kofax versions and the associated clients. Maintaining security on
servers, applications, and file systems. There will also be some maintenance of desktop
machines running Kofax scanning software and associated scanners.

 Job Responsibilities:

* Install, update, and maintain FileNet P8 and Kofax scanning applications
* Vended Application administration for:
** IBM WebSphere
** FileNet P8 v5.x
** Kofax Capture v11.x
** DocShifter PDF Conversion server
* Configure and maintain vendor software, including but not limited to:
** User Management
** Software configuration and management
** Install scanners and application on windows clients
** Confiture new workflow and modify existing workflow
** Software troubleshooting and user assistance
** Update related documents utilized by the application
* Maintain DNS for ECM systems and applications using VitalQIP
* Build Servers from scratch by installing OS and the necessary tools to support the Vendor and ECM custom applications
* Monthly patching of all Windows-based servers in the ECM environment
* Work with Developers to implement changes needed in the FileNet, Kofax, and ECM custom Applications environment
** Deploy custom application changes to QA and Production system
* Respond to problems reported by the customer promptly following the DTech SLA process.
* Document systems installations and fixes applied to systems
* Follow the DTech's change control policy when deploying changes to the different environments and when patching servers

* Report status updates on all major efforts in our weekly meeting and for tasks that are assigned in our JIRA tracking system
* Have a basic knowledge of MSSQL and its maintenance
* Troubleshoot and fix technical issues with the vendor software by analyzing and identifying the issues and resolving them by collaborating with the Vendor.

Desired Skills and Characteristics:
* *Ability to:*
** Recognize problems; gather, analyze, and evaluate data and information to reason logically; draw valid conclusions; take appropriate actions and/or make appropriate recommendations
** Communicate technical information to a wide variety of users
** Interpret and explain pertinent County and Department policies and procedures
** Explain the values and limitations of the services requested
** Plan, organize, and prioritize multiple projects/assignments to ensure that deadlines are met
** Learn and utilize specialized terminology if needed by the specific assignment
** Adapt quickly to changes in policies, procedures, assignments, and work locations
** Communicate effectively, both verbally and in writing
** Establish and maintain effective working relationships with those encountered during

the course of the work; promote and maintain a team environment
 ** Prepare and maintain documentation for procedures, processes, and spreadsheets related to the area of assignment
 ** Read, comprehend, apply, and retain technical documentation
 ** Analyze, build, install, configure, maintain, and administer server platforms and operating system/vendor components for client-server systems
 ** Identify and resolve system performance and security issues that risk business continuity
 * Must present well and communicate professionally in a high stressful situations
 * Knowledge of Kofax, FileNet, and SharePoint Online is a plus

Apply Now:

Fill Vacated ITIA III position for VRE
Information Technology Infrastructure Analyst III
Job Description: During the past budget planning process DTECH and VRE reorganized the planned structure of the embedded IT group. As part of this an open ITIA I/II was upgraded to an ITAA III to lead development and election related assignments. This position was filled by the existing ITIA III, leaving the Infrastructure III in need of filling.

Apply Now:

UC Administrator Needed in the Enterprise Communication Services Bereau
Information Technology Infrastructure Analyst III
Job Description: Working knowledge of day-to-day operations of Call Manager such as adds, moves, and changes such as add new phones, name changes and other phone-related Call Manager administration.

Ability to make changes to voice mailboxes in Unity Connection such as changed names, importing from LDAP, resetting passwords, and other Unity-related tasks.

Ability to add or change contact center agents in Unified Contact Center Enterprise (UCCE, not UCCX).

UCCE contact center and/or Call Studio/CVP IVR scripting is desirable.

Able to manage TSR ticketing that involves adding or deactivating call center agents.
Experience working with Jabber
Experience with Cisco's Instant Messaging and Presence (IM&P) services
Experience with WebEx administration and maintenance
Experience deploying Jabber, IM&P, and/or WebEx is highly desirable.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2423266

Advanced Network Analyst Needed for the Enterprise Communication Services Team

Information Technology Infrastructure Analyst III

Job Description: Plans, designs, and implements County voice and data network hardware/software. Supports and solves problems with County networking tools hardware/software. Areas of expertise and experience needed include technology selection and strategic planning WAN internetworking, LAN Switching, network security, remote access services, Voice over IP services, Video Conferencing services, technical architectures, and network management systems. Inclusive will be systems analysis including performance and capacity measurements, tuning, network redesigns, and integration of new and existing technologies in a multi-protocol environment. Also, design implementation methodologies and initiate project proposals and plans. Involvement in asset management processes. Also assists in the development of long-range IT planning. Other duties: Installs, modifies and maintains County network hardware/software. Duties will also include interfacing with our customers and vendors.

Duties include:
 * Isolating and resolving network problems
 * Troubleshooting connectivity issues on various copper and fiber media at all layers of the OSI model.
 * Performing traces for resolving difficult or intermittent problems
 * Troubleshooting endpoint connectivity issues
 * Examining/evaluating capture data from connected network devices-- to discover/resolve performance issues
 * Assisting in data collection, analysis, reporting and recommendations for appropriate actions
 * Troubleshoot LAN protocols
 * Troubleshoot P2P wireless backhaul infrastructure
 * Capacity planning
 * Technical problem resolution and/or consultation
 * System integration of hardware and software
 * Product evaluation

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ITIA III Field Services / MIS for Airports

Information Technology Infrastructure Analyst III

Job Description: IT Field Services and Management Information Systems lead, plan, schedule, and oversee the work for the Department of Airports (SCDA), mainly at Sacramento International Airport (SMF) with occasional work at outlying airports Mather and Executive. Support approximately 400 M365 mailboxes (users + resource + shared) and 400 workstations (desktops and laptops) in a small, embedded section of the Department of Technology (DTech), reporting directly to an information technology manager. While work will be primarily leading and analysis, work may require lifting,

moving, disconnecting/reconnecting PCs and peripherals, installing software, imaging PCs, utilization of Active Directory tools, Microsoft Endpoint Configuration Manager, and more. Requires driving of a County vehicle.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2423266

Request to Hire ITA III for Enterprise Server Implementation and Management

Information Technology Infrastructure Analyst III
Job Description: Duties to be performed:

System Design and development of IT Architectural direction
 Server Operating System Design/Installation/Management/Maintenance (Microsoft, Red Hat, etc.)
 Server OS Patching (SCCM deployment, when applicable, patch verification in case of Auto-update)
 Physical server backups/Commvault software – Understanding of VM backup/snapshot technology
 Design Physical server disaster recovery / HA configuration / Cluster installation
 Design SQL Server application installation (configured for appropriate environment)
 NetApp (SAN/NAS) disk software/configuration
 Coordination w/ infrastructure staff for mount points, disk configuration, or similar
 Server CPU, Disk, Memory (Resource) monitoring (utilization of SCOM or other)
 Setting of File Access Permission
 Application Installation & continued support (application version updates, etc.) – Vendor Installations/In-house development
 Server Environment Design/Work with servers in multiple zone configuration preferred
 IIS/Apache/Application installation & Management
 IT technical support/troubleshooting/documentation for a medium-large organization
 Working with Active Directory/GPO configuration/User & Group configuration, etc.

Job Skills Required:

Excellent customer service skills and professional conduct
Knowledge of emerging technologies and Cloud Services
Knowledge of personal computers and peripheral devices
Ability to apply logic in analyzing technology solutions
Strong organizational and communication skills
Ability to perform effectively both independently and as a team member

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2423266

Request to fill ITAIII via SRA

Information Technology Infrastructure Analyst III
Job Description: Technical lead for large field services operation supporting over 3,000 desktops in over 40 departments.
Designs and administers system configurations that comply with county policy and meet customer need including, but not limited to the areas of imaging, operating systems, and task automation.
Project manager over large, highly complex projects.
Research and recommend solutions or configurations for new systems and the associated support needs.
Troubleshoots the most complex customer issues in the field and develops solutions that will be deployed throughout the department.
Must possess a deep understanding of MS Operating systems and M365
Demonstrated ability to conduct independent research, interpret highly technical documents, draw valid conclusions, develop technological solutions, take appropriate actions and/or make recommendations related to complex IT problems.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/2423266

Network Lead needed for the Enterprise Communication Services Bureau - Airport Support Group

Information Technology Infrastructure Analyst III
Job Description: The Department of Technology, Operations Division, Enterprise Communication Services Bureau is seeking an IT Infrastructure Analyst Level III in the Sacramento International Airport's Network Support group. This position will provide journey-level guidance and leadership of the network team in the areas of procurement and support of network, wireless, firewall, and IPAM infrastructure.

The ideal candidate for this position will have a strong background in the following areas:
 * Gathering requirements, designing, implementing, and installing network and voice related equipment.
 * Isolating and resolving complex network problems in a MPLS environment.
 * Planning a long-term roadmap for network infrastructure, including service-delivery implications.
 * Troubleshooting connectivity issues on various copper and fiber media at all the layers of the OSI model.
 * Network capacity planning.
 * Designing, installing and maintaining WIFI systems.
 * Knowledge of DNS server management and IP address assignments.
 * Knowledge of troubleshooting firewall-related issues.
 * Configuring Cisco VoIP phone services in a fully-converged network
 * Evaluating and procuring of network technology.

* Strong communication skills and the ability to coordinate deployments with numerous stakeholders.
 * Training junior employees.

Knowledge and experience with troubleshooting network management tools such as PacketTracer/WireShark, Window CMD prompt, TACACS, StealthWatch, AKiPS, and NetSpot, is highly desired.

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ITSSS Field Services for Airports
Information Technology Systems Support Specialist Level I/II
Job Description: Second level IT Field Services support for the Department of Airports (SCDA), mainly at Sacramento International Airport (SMF) with occasional work at outlying airports Mather and Executive. Support approximately 400 M365 mailboxes (users + resource + shared) and 400 workstations (desktops and laptops) in a small, embedded section of the Department of Technology (DTech), reporting formally directly to an information technology manager. Work will require lifting, moving, disconnecting/reconnecting PCs and peripherals, installing software, imaging PCs, utilization of Active Directory tools, Microsoft Endpoint Configuration Manager, and more. Requires driving of a County vehicle.

Apply Now:
https://www.governmentjobs.com/careers/sacramento/jobs/3414918/information-technology-systems-support-specialist-level-i-ii

Access Request Administrator - Identity and Access Management
Information Technology Systems Support Specialist Level I/II
Job Description: Job Description: We are seeking a skilled and detail-oriented Access Request Administrator to join our dynamic IT team. As an Access Request Administrator, you will play a vital role in ensuring the smooth and secure processing of access requests within our Identity and Access Management (IAM) system. Your expertise in handling access privileges and user provisioning will contribute to maintaining the integrity and security of our organization's digital assets.

Responsibilities:
 * Process access requests from employees, contractors, and partners, ensuring accurate and timely provisioning and deprovisioning of user accounts and access privileges.
 * Collaborate with stakeholders to understand access requirements and validate the appropriateness of access requests.
 * Execute access control policies and procedures, adhering to security standards, regulatory requirements, and best practices.
 * Utilize IAM tools, including Active Directory, Azure Active Directory, Adaxes, and

related systems, to manage user identities and access rights.
 * Conduct regular access reviews and certifications to identify and mitigate potential risks and ensure compliance with access control policies.
 * Troubleshoot and resolve access-related issues, such as account lockouts, password resets, and permission discrepancies.
 * Monitor system logs and audit trails to detect and respond to suspicious activities and security breaches.
 * Collaborate with cross-functional teams to improve access request processes and enhance user provisioning efficiency.
 * Stay updated with the latest IAM trends, technologies, and industry standards to recommend improvements and implement best practices.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/3414918

Access Request Administrator - Identity and Access Management

Information Technology Systems Support Specialist Level I/II
Job Description: Job Description: We are seeking a skilled and detail-oriented Access Request Administrator to join our dynamic IT team. As an Access Request Administrator, you will play a vital role in ensuring the smooth and secure processing of access requests within our Identity and Access Management (IAM) system. Your expertise in handling access privileges and user provisioning will contribute to maintaining the integrity and security of our organization's digital assets.

Responsibilities:
 * Process access requests from employees, contractors, and partners, ensuring accurate and timely provisioning and deprovisioning of user accounts and access privileges.
 * Collaborate with stakeholders to understand access requirements and validate the appropriateness of access requests.
 * Execute access control policies and procedures, adhering to security standards, regulatory requirements, and best practices.
 * Utilize IAM tools, including Active Directory, Azure Active Directory, Adaxes, and related systems, to manage user identities and access rights.
 * Conduct regular access reviews and certifications to identify and mitigate potential risks and ensure compliance with access control policies.
 * Troubleshoot and resolve access-related issues, such as account lockouts, password resets, and permission discrepancies.
 * Monitor system logs and audit trails to detect and respond to suspicious activities and security breaches.
 * Collaborate with cross-functional teams to improve access request processes and enhance user provisioning efficiency.
 * Stay updated with the latest IAM trends, technologies, and industry standards to recommend improvements and implement best practices.

Apply Now: https://www.governmentjobs.com/careers/sacramento/jobs/3414918

ITSSS Field Services for Airports

Information Technology Systems Support Specialist Level I/II
Job Description: Second level IT Field Services support for the Department of Airports (SCDA), mainly at Sacramento International Airport (SMF) with occasional work at outlying airports Mather and Executive. Support approximately 400 M365 mailboxes (users + resource + shared) and 400 workstations (desktops and laptops) in a small, embedded section of the Department of Technology (DTech), reporting formally directly to an information technology manager. Work will require lifting, moving, disconnecting/reconnecting PCs and peripherals, installing software, imaging PCs, utilization of Active Directory tools, Microsoft Endpoint Configuration Manager, and more. Requires driving of a County vehicle.

Apply Now:
https://www.governmentjobs.com/careers/sacramento/jobs/3414918/information-technology-systems-support-specialist-level-i-ii

Fill ITSSS vacancy for Field Services, Downtown

Information Technology Systems Support Specialist Level I/II
Job Description: Seeking an ITSSS whose primary duties will be to assist with the on-site MIS support on the Downtown team. This assignment will primarily be with a team that focuses on one customer's IT needs, while maintaining standards defined by the Department of Technology. Some time at other customer sites is expected.

This role will require:

Strong customer service skills
Knowledge of Active Directory or other identity management system
Attention to detail
Ability to work with rapidly changing priorities
Experience with troubleshooting Windows systems
Good verbal and writing skills for customer interaction and documentation

Apply Now:

Hire ITSSS for the Service Desk

Information Technology Systems Support Specialist Level I/II
Job Description: The County's primary Service Desk is recruiting for an IT System Support Specialist whose primary duties will be to receive, review, track, troubleshoot, and resolve trouble reports related to system/application related requests for County systems or route them to the appropriate support team.

This role will require:

Strong customer service skills

Knowledge of Active Directory or other identity management system
Attention to detail
Ability to work with rapidly changing priorities
Experience with troubleshooting Windows systems
Good verbal and writing skills for customer interaction and documentation
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Intern
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Job Description: The DTech Operations Division, Enterprise Communication Services
Bureau is looking for an Intern in the Security Applications, Data Center Infrastructure
and Audio Video Productions group to perform data-center installations and audio/visual
work.

The ideal candidate for this position will have a strong background in the following
areas:
 * Rack-mounting I.T. equipment into APC racks
 * Knowledge of the OSI model
 * Flexible and adaptable to new tools, technologies, environments, and learning
 * Ability to communicate well and strong interpersonal skills
 * Strong analytical and problem-solving skills
 * Ability to prioritize and execute tasks in a timely manner with minimal supervision
 * Experience working both independently and collaboratively in a team-oriented
structure
 * Cisco data center switching knowledge is desirable but not required

Apply Now:

Request to Backfill open position
Radio Communications Systems Technician
Job Description: RTH to backfill for Abe Martin's vacated position of Radio
Communications Technician.

Apply Now:

Tax Team Supervisor

Supervising Information Technology Analyst
Job Description: The County is seeking to fill a supervisory position for the team who maintains the Property Tax system supporting the Department of Finance. This person will work closely with the business users and the mainframe team to understand their processes, regulations, needs and challenges and work with the mainframe development team. This position will work with the team to support the current system while also working on the project to implement a new vended solution.
 The ideal candidate will have the personality to build strong working relationships with a variety of business users, and the organizational ability to keep the team focused and moving toward project objectives.
 Typical Duties
 • Foster and build a strong working relationship with the business users.
• Review and prioritize work for the team to maintain the current Property Tax system.
• Participate in and prioritize tasks for the implementation of the new Property Tax system.
 • Engage business users and Vendor to complete the transition successfully.
 • Manage concurrent projects and requests.
 • Supervise and mentor a team of IT Professionals
 • Complete employee evaluations
 • Experience writing project documentation including proposals, requirements
 Job Skills
 • Communication and Collaboration
 • Ability to understand, organize, and automate complex processes
 • Leadership
 • Supervision
 • Project Management of large and complex projects
 • Business Analysis

Apply Now:

Identity and Access Management Supervisor
Supervising Information Technology Analyst
Job Description: Job Description:

We are seeking an experienced and knowledgeable IAM Risk Supervisor to lead and oversee our Identity and Access Management (IAM) team. As the IAM Risk Supervisor, you will be responsible for planning, organizing, directing, and evaluating the activities of a group of professional IT staff focused on IAM operations. Your expertise in IAM risk management, supervisory skills, and technical acumen will drive the success of our IAM initiatives and ensure a secure and compliant IT environment.

Responsibilities:
 * Plan, prioritize, assign, supervise, and train a group of professional technology staff within the IAM team.
 * Provide guidance, direction, and support to team members, including performance management, coaching, and career development.

* Collaborate closely with IT managers to provide regular updates, seek direction, and align IAM strategies with organizational goals.
 * Coordinate and review work plans, assignments, and projects to ensure timely completion and adherence to established policies and procedures.
 * Identify opportunities for improving IAM service delivery methods and implement changes to enhance efficiency and effectiveness.
 * Conduct regular audits and assessments of IAM processes, systems, and controls to identify risks, vulnerabilities, and areas for improvement.
 * Develop and implement risk mitigation strategies, controls, and policies to address identified IAM risks and ensure compliance with regulatory requirements.
 * Participate in the development and implementation of IAM governance frameworks, policies, and procedures.
 * Collaborate with cross-functional teams and stakeholders to design and implement IAM-related projects and initiatives.
 * Stay updated with industry trends, emerging technologies, and best practices in IAM risk management and provide recommendations for continuous improvement.
 * Prepare comprehensive reports and presentations on IAM risk assessment findings, recommendations, and action plans.
 * Manage vendor relationships, including contract negotiations and performance monitoring, related to IAM systems and services.
 * Ensure compliance with purchasing policies and procedures for procurement activities within the IAM team.
 * Foster a culture of collaboration, knowledge sharing, and customer service excellence within the IAM team.

Apply Now: https://www.governmentjobs.com/careers/sacramento

DCFAS - Supv IT Analyst for Applications Support Unit

Supervising Information Technology Analyst
Job Description: Supv IT Analyst Eddie Appell has been transfer from DCFAS IT Support team to DHA IT Support team and in exchange DCFAS IT team have received vacant position #104254 from DHA IT support Team. Sacramento County Department of Technology Health and Social Services is looking for a supervising IT analyst who will overseas Application Support Unit. This incumbent is responsible for planning, organizing, managing, and directing activities related to design, development, and implementation of organizational information systems and software applications. In addition, this supervisor is also responsible for ensuring the effectively maintaining, supporting, and upgrading existing systems and applications. This individual will apply proven communication skills, problem-solving skills, and knowledge of best practices to guide his/her development team on issues related to development lifecycle of enterprise-wide information and software systems.

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Supervising IT Analyst for Welfare Administration Technical Support Unit

Supervising Information Technology Analyst
Job Description: The County seeks to fill a Supervising Information Technology Analyst position. The position oversees CalSAWS/CalHEERS Help Desk and CalSAWS Business Support units for the for the Department of Human Assistance (DHA).

We are looking for someone to provide direct supervision of staff and to maintain various modules in CalSAWS. The position also monitors and replies on behalf of Sacramento County CalSAWS Requests for for Information (CRFIs), and oversees the various interfaces between the county and CalSAWS.

Job Skills:

Knowledge of CalSAWS/CalWIN and CalHEERS benefit issuance software applications
Knowledge of welfare benefit issuance programs
Ability to lead projects
Ability to plan, prioritize and assign daily and project level tasks to individuals
Work closely with IT Manager to provide status updates and seek direction as needed
Ability to research and resolve customer inquiries and complaints
Ability to build and maintain positive working relationships with unit, coworkers and other county employees.

Apply Now:
https://www.governmentjobs.com/careers/sacramento/classspecs/1230925?keywords=supervising%20information&pagetype=classSpecifications

Probation - Supv IT Analyst for Applications Support Unit

Supervising Information Technology Analyst
Job Description: Supv IT Analyst Suzie Batt is leaving the county Sacramento County Department of Probation is looking for a supervising IT analyst who will overseas Application Support Unit. This incumbent is responsible for planning, organizing, managing, and directing activities related to design, development, and implementation of organizational information systems and software applications. In addition, this supervisor is also responsible for ensuring the effectively maintaining, supporting, and upgrading existing systems and applications. This individual will apply proven communication skills, problem-solving skills, and knowledge of best practices to guide his/her development team on issues related to development lifecycle of enterprise-wide information and software systems.

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Supervising IT Analyst for the PMO

Supervising Information Technology Analyst
Job Description: The PMO is looking for a Supervising IT Analyst that will be responsible for supervisory duties as well as working on enterprise level projects, mange Request for Proposal (RFP) processes, manage vended system implementations and work with our application development teams. The ideal candidate leads, plans, schedules, and oversees the work of staff performing advanced, specialized work of a professional nature, while performing similar duties as those being led. Skills required include: business analysis, project management, troubleshooting issues, administering and testing applications, eliciting requirements, and documenting business processes.

Job Responsibilities:
 * Plan, prioritize, assign, schedule and supervise the work of staff
 * Train and mentor employees
 * Complete employee evaluations
 * Ensure staff follow County or unit policies and standards
 * Manage a variety of enterprise level projects
 * Manage enterprise system implementations
 * Elicit, develop, organize, document and simplify requirements
 * Develop requirements analysis documentation
 * Develop project documentation including technical specifications and user guides
 * Develop RFP documentation and lead teams through the evaluation and selection process
 * Develop software test plans
 * Conduct quality assurance testing for software systems
 * Train users on software
 * Create as-is documentation for existing systems
 * Create regular status reports and meeting materials

Desired Skills and Characteristics
 * Exceptional customer service foundation and practice
 * Must present well and communicate in a professional manner even in high stress situation
 * Effectively build and lead a team through all phases of complex IT projects involving multiple IT functions in order to achieve departmental and/or County goals
 * Able to facilitate meetings
 * Able to establish and meet deadlines
 * Able to effectively communicate equally well with customers, technical staff, management and vendors
 * Detail oriented and highly organized
 * Must have excellent oral and written skills
 * Able to learn new technology quickly while documenting its use for others
 * Willing to adapt to different management approaches
 * Experience writing, evaluating and facilitating RFP processes

Apply Now:

Hiring of Radio Communication Systems Technician

Telecommunication Systems Technician Level I/II
Job Description: With the promotion of Randy Costa to Supervisor, we now have a vacancy (Position 113536) for a Radio Communication Systems Technician. This position is critical for the maintenance and support of our Public Safety communications system.

Apply Now:

Requst to backfill SR Account Clerk

Job Description: Anna Flores has accepted a promotion to DWR. We need to backfill her vacated position.

Apply Now: